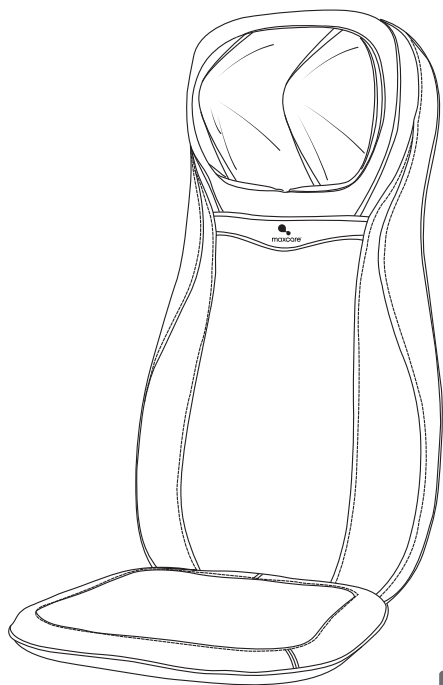




**Dynamic Squeeze  
Massager**

**動 · 能頸背墊**

復刻版  
Reissue



MAX-S03C52CG

**Instruction**  
產品使用說明書



## COMPANY PROFILE

After two decades of experience in the health industry, **maxcare** founder utilized his knowledge and expertise in massage therapy from an Asian-Pacific perspective to establish our brand - **maxcare**. Our massage therapy business was expanded to Hong Kong in 2012 and is conferred 2017 Hong Kong Top Brand Award. Based in Hong Kong, we are specializing in design & innovation, manufacturing, and retailing of massage and healthcare products.

Believing in the value of 'Technology improves our quality of life' and 'Caring for your family', **maxcare** has been innovating highly qualified products with international patents. Besides, **maxcare** products fulfill various international safety standards, namely EU CE Mark, US UL/ETL Mark, Germany GS Mark, TUV certification, and China CCC Mark.

Motivated by our value, **maxcare** founder has been leading us to be one of the most competitive brands in Hong Kong health industry. **maxcare** applies the contemporary fashion design – neat and modern – on the mechanical engineering of massage chairs. To deliver our value and offer incredible massage experience and healthcare solution to the public, **maxcare** devotes to the innovation, design, manufacturing the top-notch family massage products. By integrating the company philosophy – Spirit Of Healthy Life - into our products, **maxcare** brings health to everyone.

# Dynamic Squeeze Massager

動。能頸背墊



Thank you for purchasing the Maxcare products. Before using the product, please read this manual thoroughly, particularly the Safety Precautions section, for the correct use of the product.

This manual should be well kept for easy reference. It enables you to perform a safe and efficient operation.

## CONTENT

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Safety Precautions .....	P.01 - P.02
Name and Function of Components .....	P.03 - P.04
How to Use .....	P.05
Cleaning and Maintenance .....	P.06 - P.07
FAQs and Solutions .....	P.07
Technical Specifications .....	P. 08



## Safety Precautions



### 1. Important safety warning

- Keep children and pets away from this product for the avoidance of accidents caused.
- Please use well-grounding power supply suited to this product.
- Please pull out the plug after use or before cleaning to avoid injury or damage to the product.
- Don't use accessories which are not recommended.
- Don't use this product outdoors.
- Please read this manual instruction carefully before operation.
- Any other usage that is not listed in this manual instruction is forbidden.
- Recommended usage time of this product is 15 minutes/ session.
- Please check if any part of this product is damaged before use. If so, please do not use it and contact us for repair.
- Please do not use it if the cover is broken or damaged.
- Please do not use it if the shell or surface is damaged.
- Please do not drop anything into this product.
- Please do not fall asleep while using this product.
- Please do not use it if drunk or feeling unwell.
- Please do not use it within one hour after having meal.
- Please do not adjust to the maximum intensity at the beginning of the massage to avoid the risk of being injured.
- Please do not keep sharp objects in pockets when use.
- Keep the plug clean from needles, rubbish or water.
- If the power cord is damaged, do not attempt to change on your own. Please contact us for repair for safety reasons.



### 2. Environment for usage

- Please do not use it in a moist environment such as bathrooms.
- Please do not use it when there is a drastic change in temperature.
- Please do not use it under heavy-dusty or caustic environment.
- Please do not use it where there is not enough space or not good ventilation.
- Please switch off the power and unplug the machine after use.
- Please do not use it when surrounding temperature is up to 40°C.
- Please do not use it when surrounding temperature is below 5°C. The lubricant can thicken quickly and increase the friction between parts.
- Turn off and pull out the plug during thunderstorms.
- Place the product on a flat surface.
- Do not use outdoors.
- Do not place it near fire or directly under the sun.
- When moved from a low-temperature storage to a warm environment, the moisture inside the machine may affect, or damage, its functionality. Please rest the product within room temperature for 1 hour before use.



### 3. People who have the below symptoms, please consult a doctor before use

- People who are suffering from osteoporosis.
- People who are suffering from heart disease or carrying electronic medical equipment such as heart pacemaker.
- People who have a fever.
- Pregnant women or women that are in menses period.
- People who got injured or skin diseases.
- Children under 14-year old or people mentally unbalanced without being supervised are not allowed to use this machine.
- People who are told by doctor to have rest or people who feel unwell.
- People whose bodies are wet are forbidden to use this product.



## Safety Precautions

- The appliance has heating function. People who are insensitive to heat must be careful when using the appliance.
- People who are receiving medical treatment, especially those who are physically unfit.
- People who have open wounds.
- People who aim for recovery.



## 4. Safety

- Please do not place heavy objects on this product.
- Do not use other therapy devices while using this product.
- This product is not to be used for medical treatment purpose.
- Only one person at a time.
- Recommended usage time of this product is 15 minutes/ session.
- Check if the voltage is suitable to the specification of this product.
- Do not use wet hands to pull the plug.
- Do not allow water to get into the product, for the avoidance of electric shock or damage to this product.
- Do not pull or drag the power cord when unplugging. Please be gentle.
- Do not damage the wires or change the circuit of this product.
- Do not use wet cloths to clean the electric parts such as the switch and plug.
- Be away from this product during power cut to prevent injury in case power resumes suddenly.
- Stop using this product if there appears any irregularity, and please contact us immediately.
- Stop using this product if it causes discomfort, and please consult a doctor.
- This appliance is not intended for people (including children) with reduced physical, sensory or mental capabilities, or a lack of experience and knowledge, unless they are under supervision or instruction concerning the use of the appliance by a person responsible for their safety.
- Children should be supervised to ensure that they do not play with the appliance.
- If the power cord is damaged, it must be replaced by us in order to avoid a hazard.
- Keep the power cord away from hot or moving objects.
- Please cut off power and pull out plug before moving.
- If the product is found damaged, broken, suffering from power leakage, or with exposed parts, please stop using it.



## 5. Maintenance

- This product should be maintained by us, users are prohibited to disassemble or maintain by themselves.
- Please always turn off the main power after use.
- Do not use this product if the socket is loose.
- If this product is to be left idle for long, please tie up the power cords and keep it in dry and dustless environment.
- Do not keep this product at a high temperature or near fire. Do not keep under direct sunlight.
- Please clean this product with dry cloths. Do not use thinner, benzene or alcohol.
- The mechanical components of this product are specially designed and made, no special maintenance required.
- Do not point sharp objects at this product.
- Please use it intermittently; do not keep it continuously running for long.

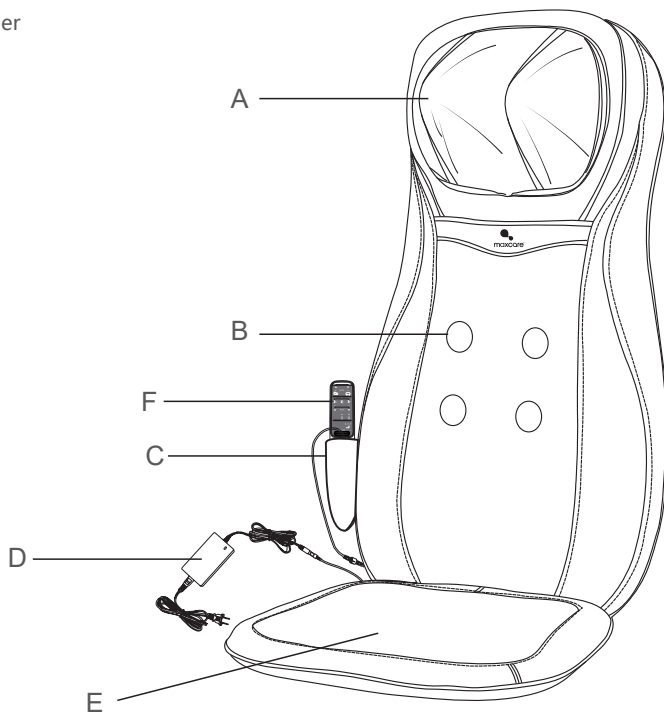


## 6. Solution of ordinary malfunctions

- It is normal if the motor makes noises during operation.
- If the remote control can't work normally, please check the plug and socket if they are connected, and make sure the switch is turned on.
- If the rated working time is over, the power will automatically go off. If this product works continuously for too long, the temperature control will automatically turn off the machine, if so, please allow a 30-minute break before resuming.

 Product Parts and Function

- A: A neck massage ball
- B: Back massage ball
- C: Manual control bag
- D: Adaptor
- E: The seat cushion
- F: controller





## How to Use

### The neck

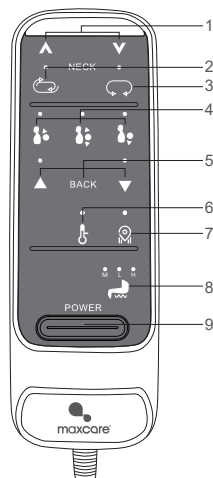
1. Neck adjustment: the height of neck massage ball can be adjusted to meet the requirement of different people.
- 2-3. Neck massage direction button: press the button to adjust the direction of neck massage nodes.

### The back of the

4. Back massage area: upper back, full back and lower back massage.
5. Back massage position adjustment: adjust back nodes "up" and "down".
6. Heating: turn on/off the heating function.
7. Target: kneading massage nodes on a fixed point.

### The seat cushion

8. Vibration: turn on/off vibration function of seat, three levels the intensity of can be adjusted.
9. Power supply: turn on/off the machine.



### Product operation procedure







- ① Place the product upright on a smooth sofa or chair. (use the elastic belt at the back of the massage seat to fix the product on the chair)
- ② Connect the power cord with the adapter, insert the round head of the DC cable into the DC connector of the massage seat, and then insert the AC plug into the socket. Sit comfortably on the massage cushion with your back and neck resting on the product.
- ③ Start the hand controller to enjoy whole-body massage

\*Warning: The real object should be considered as final.


## How to Use

### Begin message


#### 1. Massage Area Adjustment

Name	Button	Description	
Massage Area		Point: Fix at a point to specifically massage	
		Upper Body: Massage upper body	
		Lower Body: Massage lower body	
		Full Body: Massage full body	
Up		Massage Position Adjustment: In "point" modes, use up and down buttons to adjust massage position	Massage on the head move upward
Down			Massage on the head move downward

#### 2. Vibration Massage

Name	Button	Description	Light Display
Vibration		Turn on/off the vibration massage function: low range - mid range - high range	● ● ● M L H

#### 3. Heat Massage

Name	Button	Description
Heating		Turn on/ off heating function.



## Cleaning and Maintenance

### Cleaning

- Before cleaning, please make sure the switch has been turned off and the power plug has been disconnected from the socket.
- Use soft cloths to clean the surface of product and control panel.



#### CAUTION

- Do not pull the plug from the socket with wet hands.
- Please do not rinse the product. Avoid water/ liquids from getting into the product.
- Do not use corrosive cleaning agents like benzene or thinner to clean the product, otherwise, the color of product will fade, and the internal parts may be corrupted or broken.
- Do not disassemble the product when it is humid. Simply let it dry.

### Maintenance

- Make sure that the plug has been disconnected from the socket before maintenance.
- Keep the product clean and away from high-temperature/ humid areas, or any environment with volatile gases.
- If this product is to be left idle for long, properly cover it with a dust cover (self-purchase).



#### CAUTION

- Please keep the product away from direct sunlight, or high temperature, to avoid fading or product damage.

### Kindly reminding

- If the product is used through the year, please check conditions as below:
  - \* Burnt smell.
  - \* The power cords do not work every time.
  - \* The power cords glow.
  - \* The power cords damage.
  - \* Other abnormalities.



#### CAUTION

- If above mentioned happens, please stop using the product.
- Switch off the power supply, pull out the plug, and contact us.
- Do not disassembly the product by yourself.

## Maintenance and Cleaning

### Cleaning

1. Please do not use organic reagent or grease solution, especially strong solvent, e.g. alcohol, turpentine and thinner, to clean the surface of the PU leather. Otherwise it will corrode the surface.
2. Please do not use water or washing powder to clean the surface of the PU leather. Otherwise there will be cracks.
3. When cleaning the surface of the PU leather, choose a cleaning agent that has a pH value of between 5~7, no dentifrice, and is harmless to the environment.
4. For dirty PU surface, apply egg whites to the surface using a piece of soft cloth. Avoid using a brush for cleaning.

### Maintenance

1. Keep a good ventilation indoor, overly dry or humid environment can accelerate the aging of leather
2. Please keep the product away from direct sunlight or air vent, otherwise the Massage back cushion will be hardened. Direct sunlight will also cause fading.
3. People are generally sweeter in summer. The holes on the surface of the leather will absorb sweat. While heat and high humidity prompt the chemical reaction between certain substances in sweat and the leather, and hence, causes smell. Please clean the surface more often with a piece of lightly wet cloth.
4. Please do not use alkaline cleaning agents on the leather. It will adversely affect the elasticity of the leather and lead to cracks as a result.

## FAQs and Solutions

No.	Symptom	Reasons	Solution
1	"Tik tik" or "tak tak" sound during motion	Normal mechanical sound during motion or the frictional sound between the massage balls and cover	No action is needed
2	Cannot be turned on	The adapter has not been well connected	Connect the adapter properly
		The power switch is off	Switch on the power button
		The power plug has not been well connected	Connect the plug to the socket properly
3	Abrupt stop during operation	Power disconnected	Check if the power cord is connected
		Rated working time ( 15 minutes) is up and sleep mode is on	Press the power button to restart
		The machine has been in use for too long, causing overheating protection	Press the power button to restart the machine after cooling down
		The massage hands are stuck	Reduce the pressure on the product

If the abnormal situations persist after taking the above solutions, please contact us.

 **Technical Specifications**

- Product Name : Dynamic Squeeze Massager
- Product Model : MAX-S03C52CG
- Adaptor : 100-240V 50/60Hz
- Adaptor Output : 12V --- 4A
- Rated Power : 48 W
- Auto Timer : 15minutes
- Product Standard : GB4706.1-2005 GB4706.10-2008



商標持有：美斯凱實業有限公司  
公司地址：香港北角健康東街39號柯達大廈二期1601室

客戶服務熱線 Customer Service Hotline :  
香港 Hong Kong - (852) 2950-9383  
中國 China - (86) 400 882-1883

[www.maxcare.net](http://www.maxcare.net)  
[www.maxcareonlineshop.com](http://www.maxcareonlineshop.com)