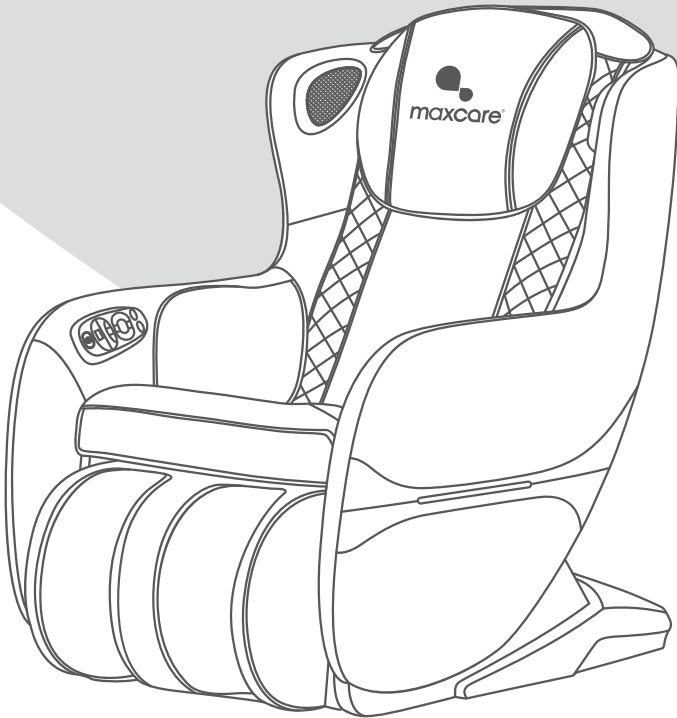


随心椅

Comfy Chair

User Manual

MAX-75A157




maxcare®



COMPANY PROFILE

After two decades of experience in the health industry, **maxcare** founder utilized his knowledge and expertise in massage therapy from an Asian-Pacific perspective to establish our brand - **maxcare**. Our massage therapy business was expanded to Hong Kong in 2012 and is conferred 2017 Hong Kong Top Brand Award. Based in Hong Kong, we are specializing in design & innovation, manufacturing, and retailing of massage and healthcare products.

Believing in the value of 'Technology improves our quality of life' and 'Caring for your family', **maxcare** has been innovating highly qualified products with international patents. Besides, **maxcare** products fulfill various international safety standards, namely EU CE Mark, US UL/ETL Mark, Germany GS Mark, TUV certification, and China CCC Mark.

Motivated by our value, **maxcare** founder has been leading us to be one of the most competitive brands in Hong Kong health industry. **maxcare** applies the contemporary fashion design – neat and modern – on the mechanical engineering of massage chairs. To deliver our value and offer incredible massage experience and healthcare solution to the public, **maxcare** devotes to the innovation, design, manufacturing the top-notch family massage products. By integrating the company philosophy – Spirit Of Healthy Life - into our products, **maxcare** brings health to everyone.



Thank you for purchasing the Maxcare products. Before using the product, please read this manual thoroughly, particularly the Safety Precautions section, for the correct use of the product.

This manual should be well kept for easy reference. It enables you to perform a safe and efficient operation.

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Safety Precautions



1. Important safety warning

- Keep children and pets away from the movable parts of this product for the avoidance of accidents caused by the up-and down-ward movement of the calf rest and back cover.
- When in use, sliding or transporting, please ensure that there are no people or pets nearby (the back, bottom, front and sides of the product), and that no foreign objects or pets inside the product, to avoid accidents.
- Please use well-grounding power supply suited to this product.
- Please pull out the plug after use or before cleaning to avoid injury or damage to the product.
- Don't use accessories which are not recommended.
- Don't use this product outdoors.
- Please read this manual instruction carefully before operation.
- Any other usage that is not listed in this manual instruction is forbidden.
- Recommended usage time of this product is 20 minutes/ session.
- Please check if any part of this products is damaged before use. If so, please do not use it and contact us for repair.
- Please do not use it if the cover is broken or damaged.
- Please do not use it if the shell or surface is damaged.
- Please do not drop anything into this product.
- Please do not fall asleep while using this product.
- Please do not use it if drunk or feeling unwell.
- Please do not use it within one hour after having meal.
- Please do not adjust to the maximum intensity at the beginning of the massage to avoid the risk of being injured.
- Please do not keep sharp objects in pockets when use.
- Keep the plug clean from needles, rubbish or water.
- If the power cord is damaged, do not attempt to change on your own. Please contact us for repair for safety reasons.



2. Environment for usage

- Please do not use it in a moist environment such as bathrooms.
- Please do not use it when there is a drastic change in temperature.
- Please do not use it under heavy-dusty or caustic environment.
- Please do not use it where there is not enough space or not good ventilation.
- Please switch off the power and unplug the machine after use.
- Please do not use it when surrounding temperature is up to 40°C.
- Please do not use it when surrounding temperature is below 5°C. The lubricant can thicken quickly and increase the friction between parts.
- Turn off and pull out the plug during thunderstorms.
- Place the product on a flat surface.
- Do not use outdoors.
- Do not place it near fire or directly under the sun.
- When moved from a low-temperature storage to a warm environment, the moisture inside the machine may affect, or damage, its functionality. Please rest the product within room temperature for 1 hour before use.



3. People who have the below symptoms, please consult a doctor before use

- People who are suffering from osteoporosis.
- People who are suffering from heart disease or carrying electronic medical equipment such as heart pacemaker.
- People who have a fever.
- Pregnant women or women that are in menses period.
- People who got injured or skin diseases.
- Children under 14-year old or people mentally unbalanced without being supervised are not allowed to use this machine.
- People who are told by doctor to have rest or people who feel unwell.
- People whose bodies are wet are forbidden to use this product.



Safety Precautions

- The appliance has heating function. People who are insensitive to heat must be careful when using the appliance.
- People who are receiving medical treatment, especially those who are physically unfit.
- People who have open wounds.
- People who aim for recovery.



4. Safety

- Please do not place heavy objects on this product.
- Do not use other therapy devices while using this product.
- This product is not to be used for medical treatment purpose.
- Only one person at a time.
- Recommended usage time of this product is 20 minutes/ session.
- It is possible to place a mat underneath the machine to avoid damage to the floor.
- Check if the voltage is suitable to the specification of this product.
- Do not use wet hands to pull the plug.
- Do not allow water to get into the product, for the avoidance of electric shock or damage to this product.
- Do not pull or drag the power cord when unplugging. Please be gentle.
- Do not damage the wires or change the circuit of this product.
- Do not use wet cloths to clean the electric parts such as the switch and plug.
- Be away from this product during power cut to prevent injury in case power resumes suddenly.
- Stop using this product if there appears any irregularity, and please contact us immediately.
- Stop using this product if it causes discomfort, and please consult a doctor.
- This appliance is not intended for people (including children) with reduced physical, sensory or mental capabilities, or a lack of experience and knowledge, unless they are under supervision or instruction concerning the use of the appliance by a person responsible for their safety.
- Children should be supervised to ensure that they do not play with the appliance.
- If the power cord is damaged, it must be replaced by us in order to avoid a hazard.
- Do not ride on the handle to avoid injury or malfunction.
- Keep the power cord away from hot or moving objects.
- Please cut off power and pull out plug before moving.
- If the product is found damaged, broken, suffering from power leakage, or with exposed parts, please stop using it.



5. Maintenance

- This product should be maintained by us, users are prohibited to disassemble or maintain by themselves.
- Please always turn off the main power after use.
- Do not use this product if the socket is loose.
- If this product is to be left idle for long, please tie up the power cords and keep it in dry and dustless environment.
- Do not keep this product at a high temperature or near fire. Do not keep under direct sunlight.
- Please clean this product with dry cloths. Do not use thinner, benzene or alcohol.
- The mechanical components of this product are specially designed and made, no special maintenance required.
- Do not point sharp objects at this product.
- Do not roll or pull this product above uneven ground, it should be lifted before moving.
- Please use it intermittently; do not keep it continuously running for long.

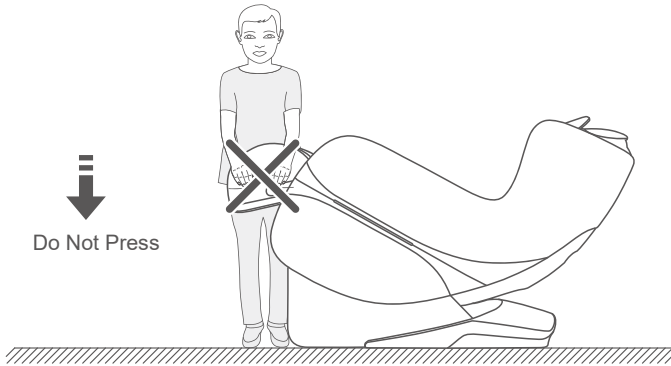


6. Solution of ordinary malfunctions

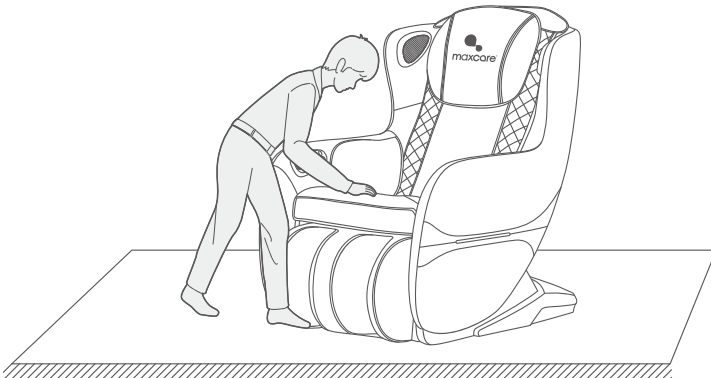
- It is normal if the motor makes noises during operation.
- If the remote control can't work normally, please check the plug and socket if they are connected, and make sure the switch is turned on.
- If the rated working time is over, the power will automatically go off. If this product works continuously for too long, the temperature control will automatically turn off the machine, if so, please allow a 30-minute break before resuming.

 **Safety Warning** **Warning**

When the calf rest is ascending during use, do not apply pressure on it. This is to prevent the massage chair from falling forward and causing damage or injury.

 **Warning**

Prior to sitting on the massage chair, please make sure the mechanical massage hands are not located under the seat. This is to avoid the discomfort caused to the hip area when sitting and the possible damage to the massage hands.



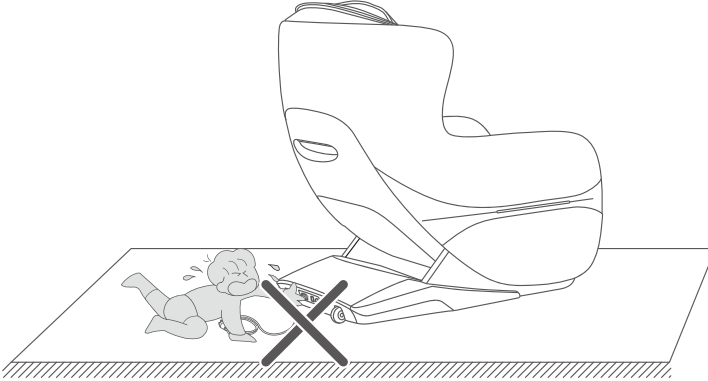


Safety Warning



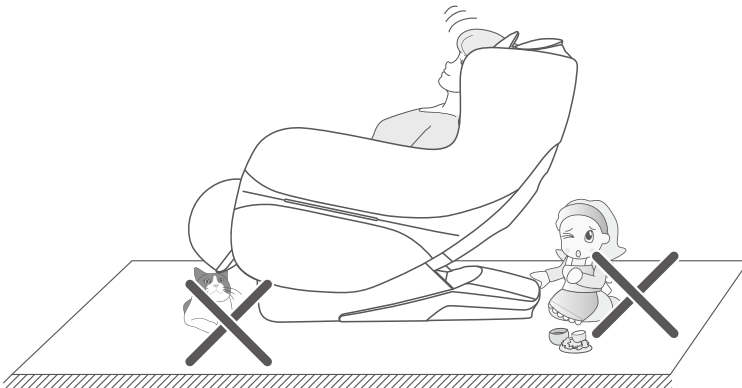
Warning

In “standby” mode, or when the massage chair has been connected to power, do not allow children to drag/ pull the power cord. Damage to the power plug (or its parts) due to forceful pulling/ dragging will cause damage to the product or possible electric shock. It is advised to unplug the massage chair and tie up the power cord when not in use.



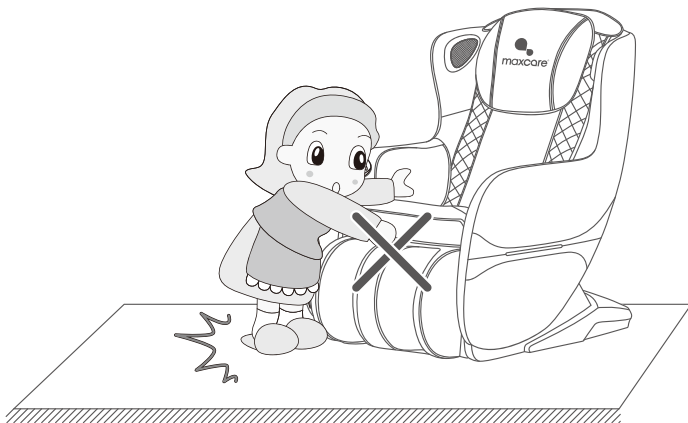
Warning

When switch to “Zero Gravity” mode, please ensure that there are no kids or pets under the calf rest and back area of the massage chair, or else there will be damage to the products as well as personal injury due to the downward movement of the chair.

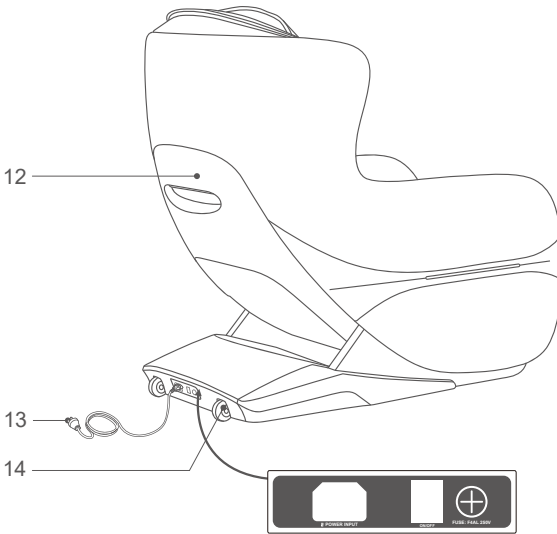
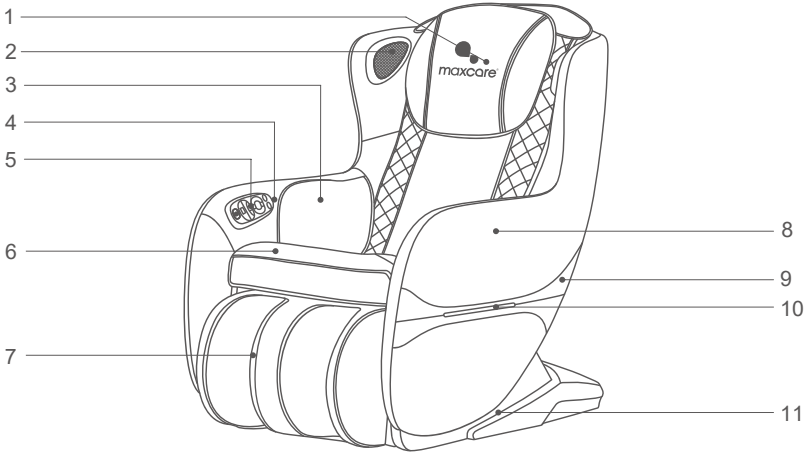


 **Safety Warning** **Warning**

The massage chair is relatively light. Please refrain any risky acts, e.g. climbing or jumping, with it, or else the chair may fall and cause product damage or personal injury.



 Name and Function of Components



1. Headrest
2. Bluetooth Speaker
3. Hip Airbags
4. USB Charging and Comfy Patch Connection Port
5. Control Panel
6. Seat Cushion
7. Footrest
8. Armrest
9. Armrest Decoration
10. LED Atmosphere Light
11. Side Cover
12. Back Cover
13. Power Cord and Plug
14. Wheels
15. Power Jack
16. Power Switch
17. Fuse box



Name and Function of Components



Function:

- This product is equipped with a pair of 4-wheel drive silent mechanical massage hands which move up and down.
- 5 massage modes: kneading, tapping, kneading and tapping, knocking and shiatsu.
- 6 characterized auto-massage programs: Pressure Relief, Spine Care, Lower Body Thermotherapy, Swing Massage, Quality Sleep, and Refresh.
- This product has a full body manual massage function.
 - * 5 areas: full body, upper body, lower body, part and point.
 - * 5 massage modes (kneading, tapping, kneading and tapping, knocking and shiatsu) for each area.
 - * 3 intensity levels for each mode.
 - * For “part” and “point” , the mechanical massage hands can be adjusted up and down freely.
 - * For tapping, shiatsu and knocking, the distance between the massage balls can be adjusted as: wide, moderate, narrow.
- Air pressure massage focuses on foot and hip areas. Equipped with 2 intensity levels.
- Foot thermotherapy: Use carbon fiber as the source of infrared heating.
- Blue LED atmosphere light is installed on the sides of the arm rest.
- USB charging and Comfy Patch connection port behind the control panel.
- Time display function.
- Connect to music via Bluetooth.
- Music player system: 3D digital speakers installed on each side of the shoulder areas.
- The footrest can be rotated 180 ° manually. Choose for foot air pressure massage according to needs.
- Footrest and back cover can be adjusted as a group or choose the auto-recline mode.
- SL-shaped ultra-long rail perfectly matches the human body shape, ensuring a close-fitting massage from neck to thigh. Experience the zero-gravity state with the recline mode.
- Mechanical massage hands automatically resume to starting position when turned off.
- There is extra seat cushion provided, to lesson the massage intensity for hips. Users can determine whether to use it according to needs.

**This product comes with a set of “Comfy Patch” , please see its separate manual for instruction

How to Use

Power Button

Turn on/off all massage functions.

LED Display Area

Display information, e.g. massage modes and time.

LED Function Light

Signal massage function in use.

Air Pressure Button

Turn on/off air pressure function (please refer to p.11 for details).

Massage Mode Button

Please refer to p.10 for details.

Width Button

Adjust distance between massage balls (only applicable to massage modes: tapping, shiatsu and knocking).

Speed Button

Adjust speed of massage modes.

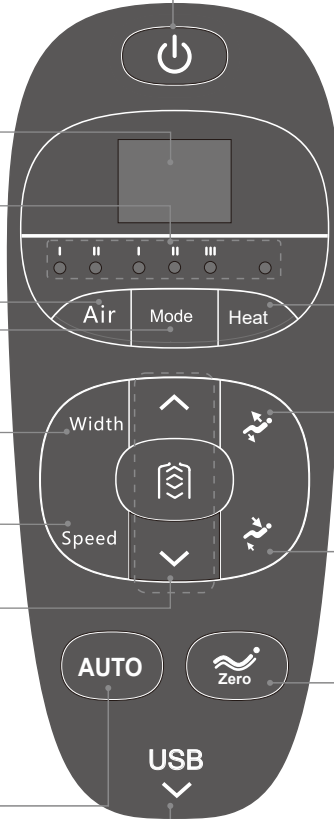
Massage Area Button

Please refer to p.11 for details.

Auto-massage Button

Turn on/off auto-massage function (please refer to p.11 for details).

USB Port



Heating Button

Turn on/off calf heating function.

Sit-up Button

Raise back cover and lower footrest.

Recline Button

Lower back cover and raise footrest.

Auto-recline Button

Adjust recline angle to Zero-gravity states (2 Zero-gravity states).

*Warning: The real object should be considered as final.

How to Use

1. Connect to power



Diagram of plugging in



Diagram of the switch position

2. Begin massage

1. Press the power button to activate the massage program. The massage chair will automatically recline.
2. When hear “tik tik” sound (“HH” appears on the screen), feel free to adjust the shoulder position with the “up” and “down” buttons. If there is no adjustment in 5 seconds, it will automatically be programmed as auto-massage.
3. Enter Auto A1 program by default; airbag massage on. You may also choose other massage programs.

A) Auto massage




Name	Button	Description	LED Display
Auto massage		Pressure Relief: Massage mainly neck and shoulder areas.	A1/ Time intermittently
		Spine Care: Massage mainly waist and hip areas.	A2/ Time intermittently
		Lower Body Thermotherapy: Default heating at calf area (switch to other programs to turn off). Use slow tapping and shiatsu to cyclically massage neck and thigh (massage balls set to the narrowest distance).	A3/ Time intermittently
		Swing Massage: Full body massage with occasional swinging.	A4/ Time intermittently
		Quality Sleep: Use kneading, kneading and tapping, and shiatsu alternatively to gently massage.	A5/ Time intermittently
		Refresh: Use tapping, knocking and kneading and tapping alternatively to massage.	A6/ Time intermittently

B) Manual Massage


Name	Button	Description	Light Display
Mode		Kneading: Speed adjustable	
		Tapping: Speed and massage balls distance adjustable	
		Kneading and Tapping 1: Speed adjustable	
		Knocking: Speed and massage balls distance adjustable	
		Shiatsu: Speed and massage balls distance adjustable	
		Kneading and Tapping 2: Speed adjustable	
Width Button		3 levels to choose from.	D1, D2, D3
Speed Button		3 levels to choose from.	P1, P2, P3

How to Use


C) Massage Area Adjustment

Name	Button	Description		Light Display
Massage Area		Point: Fix at a point to specifically massage		H0/Time intermittently
		Part: Cyclically massage a limited area		H1/Time intermittently
		Upper Body: Massage upper body		H2/Time intermittently
		Lower Body: Massage lower body		H3/Time intermittently
		Full Body: Massage full body		H4/Time intermittently
Up		Massage Position Adjustment: In "point" or "part" modes, use up and down buttons to adjust massage position	Mechanical massage hands move upward	
Down			Mechanical massage hands move downward	



D) Air Pressure Massage

Name	Button	Description	Light Display								
Air Pressure		Turn on/off the air pressure massage function: mild, intense, off. Push the "air" button to turn off calf air massage.	<table style="border: none; text-align: center;"> <tr> <td> </td> <td> </td> </tr> <tr> <td>●</td> <td>○</td> </tr> <tr> <td> </td> <td> </td> </tr> <tr> <td>○</td> <td>●</td> </tr> </table>			●	○			○	●
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E) Heat Massage

Name	Button	Description
Heating		Turn on/ off heating function.

F) Back Cover Adjustment

Name	Button	Description
Sit-up Button		Press and hold this button, the back cover will slowly ascend while the footrest will slowly descend. Release the button to stop. If the massage chair is completely sit-up, it will stop the motion automatically.
Recline Button		Press and hold this button, the back cover will slowly descend while the footrest will slowly ascend. Release the button to stop. If the massage chair is completely laid down, it will stop the motion automatically.

How to Use

G) Footrest Adjustment

Name	Button	Description
Zero Gravity		Press this button once, the massage chair will automatically incline to the Zero-gravity Mode 1.
		Press this button once, the massage chair will automatically incline to the Zero-gravity Mode 2.

3. Operating the Bluetooth Speakers

1. Select "Setting" on your smartphones/tablets -> Choose "Bluetooth" -> Turn on "Bluetooth" -> Searching new Bluetooth devices
2. The Bluetooth name of the massage chair will be in the format of "IMCM-XXXX". Select and connect.
3. Open music player on your personal devices and enjoy the music via the Bluetooth speakers on the massage chair.

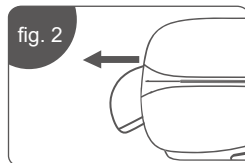
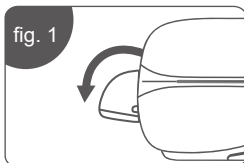
4. Shut down power and end the massage program

1. During any massage programs, pressing the red power button will immediately turn off all the massage functions, set the mechanical massage hands as well as the chair back to the starting position.
2. When the rated time (20 minutes since power-on), all massage functions will cease, and the mechanical massage hands will resume to the starting position. Press 2 times the red power button to set the massage chair back to its starting position.
3. When set to the starting position, cut off power completely.



5. Positioning the footrest

1. To position the footrest, rotate the footrest perpendicular to the beam (where the footrest is locked and cannot be further rotated) (fig. 1).
2. Lift the footrest for about 5 cm and resume the rotation at the same time (fig. 2).



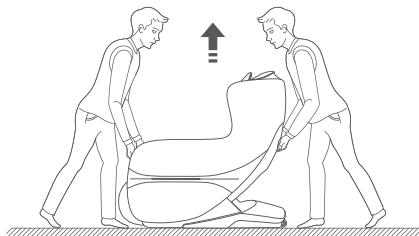


How to Use



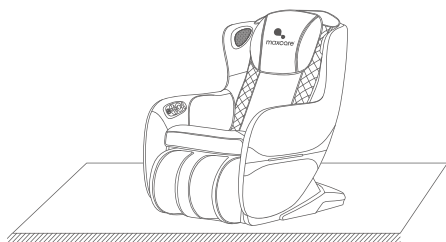
6. Lifting the massage chair

Moving the massage chair requires the cooperation of two people, one in front and one at the back. The front person could hold the footrest beam and the back person could hold the dent in the back cover while lifting the chair. Please do not lift from the armrest.




7. Floor protection

The floor may be damaged due to the heavy pressure from the massage chair. It is advised to place a floor mat or other materials as a buffer to prevent the damage.

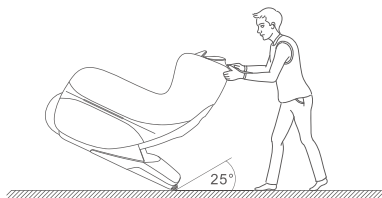


Do not move the chair with its wheels on a bumpy ground or in a narrow space. Two people are required to lift the chair, one in front and one at the back. The front person could hold the footrest beam and the back person could hold the dent in the back cover while lifting the chair. Please do not lift from the armrest.



8. Moving the massage chair

Before moving the massage chair, make sure no power cords and any cables are on the floor. Press the back of the chair so that the chair reclines to a certain angle at which the focus lies on the wheels (press by about 25 degree). Push and move the massage chair to a desired destination and slowly erect the chair.



Please make sure all the power is cut off before moving. The power cord and all other cables should be disconnected.

Cleaning and Maintenance

Cleaning

- Before cleaning, please make sure the switch has been turned off and the power plug has been disconnected from the socket.
- Use soft cloths to clean the surface of product and control panel.



CAUTION

- Do not pull the plug from the socket with wet hands.
- Please do not rinse the product. Avoid water/ liquids from getting into the product.
- Do not use corrosive cleaning agents like benzene or thinner to clean the product, otherwise, the color of product will fade, and the internal parts may be corrupted or broken.
- Do not disassemble the product when it is humid. Simply let it dry.

Maintenance

- Make sure that the plug has been disconnected from the socket before maintenance.
- Keep the product clean and away from high-temperature/ humid areas, or any environment with volatile gases.
- If this product is to be left idle for long, properly cover it with a dust cover (self-purchase).



CAUTION

- Please keep the product away from direct sunlight, or high temperature, to avoid fading or product damage.

Kindly reminding

- If the product is used through the year, please check conditions as below:
 - * Burnt smell.
 - * The power cords do not work every time.
 - * The power cords glow.
 - * The power cords damage.
 - * Other abnormalities.



CAUTION

- If above mentioned happens, please stop using the product.
- Switch off the power supply, pull out the plug, and contact us.
- Do not disassembly the product by yourself.

Maintenance and Cleaning of PU Leather

PU leather is made by the coating and drying of polyurethane. Compared with genuine leather, PU leather is more resistant to tear, heat and sunlight. Depending on its nature and chemical substances, however, it should be kept away from many dusty, high/low-temperature, humid environment, under direct sunlight or places with corrosive substance. Otherwise, the leather could tear, quickening aging and hydrolysis.



Cleaning

1. Please do not use organic reagent or grease solution, especially strong solvent, e.g. alcohol, turpentine and thinner, to clean the surface of the PU leather. Otherwise it will corrode the surface.
2. Please do not use water or washing powder to clean the surface of the PU leather. Otherwise there will be cracks.
3. When cleaning the surface of the PU leather, choose a cleaning agent that has a pH value of between 5~7, no dentifrice, and is harmless to the environment.
4. For dirty PU surface, apply egg whites to the surface using a piece of soft cloth. Avoid using a brush for cleaning.



Maintenance

1. Keep a good ventilation indoor, overly dry or humid environment can accelerate the aging of leather
2. Please keep the product away from direct sunlight or air vent, otherwise the leather will be hardened. Direct sunlight will also cause fading.
3. People are generally sweatiier in summer. The holes on the surface of the leather will absorb sweat. While heat and high humidity prompt the chemical reaction between certain substances in sweat and the leather, and hence, causes smell. Please clean the surface more often with a piece of lightly wet cloth.
4. Please do not use alkaline cleaning agents on the leather. It will adversely affect the elasticity of the leather and lead to cracks as a result.



FAQs and Solutions

No.	Symptom	Reasons	Solution
1	“Tik tik” or “tak tak” sound during motion	Normal mechanical sound during motion or the frictional sound between the massage balls and cover	No action is needed
2	Cannot be turned on	The adapter has not been well connected	Connect the adapter properly
		The power switch is off	Switch on the power button
		The power plug has not been well connected	Connect the plug to the socket properly
3	Abrupt stop during operation	Power disconnected	Check if the power cord is connected
		Rated working time (20 minutes) is up and sleep mode is on	Press the power button to restart
		The machine has been in use for too long, causing overheating protection	Press the power button to restart the machine after cooling down
		The massage hands are stuck	Reduce the pressure on the product

If the abnormal situations persist after taking the above solutions, please contact us.



Technical Specifications

Product Name	Comfy Chair
Product Model	MAX-75A157
Rated Voltage	110-120V~ 60Hz 220-240V~ 50/60Hz
Rated Power	90W
Rated time	20 minutes
Noise	≤ 55dB
Product Gross Weight	61.5kg
Product Net Weight	51kg
Product Size (Erected)	100cm x 66cm x 98cm
Product Size (Stretched out)	140cm x 66cm x 82cm
Safety structure	Class I
Compliance	GB4706.1-2005 GB4706.10-2008



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